Onsite Exhibitor Resources

Welcome to RSNA 2026! We are looking forward to your participation. Beginning November 23, you can find the RSNA Exhibition Services staff in our onsite office.

Technical Exhibits hours

November 29 - December 2 | 10 a.m. to 5 p.m.

Technical Exhibits booth numbers

South Hall A.....1000–5999
North Hall B.....6000–8900

Exhibitor support

RSNA Exhibition Services Office (Nov. 23-Dec. 2) – North Hall, booth 8500
For assistance, contact us at 1-630-571-7850 or email exhibits@rsna.org.

Floor managers

RSNA has contracted with a team of floor managers to oversee the installation, operation, and dismantling of the Technical Exhibits. Floor managers are not affiliated with any union or contractor providing labor or services at the RSNA annual meeting.

South Hall Floor Managers: Claude Adomaitis (1000-3299/Meeting Suites)
Jackie Russo (3300-5999/Meeting Suites/ HQ Space)
North Hall Floor Manager: Tom Davey

Exhibitor Service Center locations

Get assistance from Freeman and other official RSNA contractors.
South Hall: Below Café A1 and A2 pods (center of hall)
North Hall: Near the front entrance, across from booth 6100
Freeman: 1-855-437-7319

Official RSNA Contractors

Representatives from all official RSNA contractors are on hand to assist you including:

- Freeman, General Contractor: Freight, rigging, furniture, signs/graphics, cleaning services, etc.
- Freeman AV: Audiovisual equipment rental
- Freeman Electric: Electrical service and labor
- Datasis: Computer equipment rental
- Maritz: Lead management service
- OVG Hospitality: Catering services
- Floral Exhibits: Plant/floral rental
- McCormick Place Technology Services: Internet cabling labor and phone installation
- Oscar & Associates: Photography and video services
- Rock-it Cargo: International freight forwarder

Rae the RSNA Chatbot

Need support when the Exhibition Services office is closed or when you get back to your hotel? Ask Rae for assistance! Sign up here to receive timely planning reminder texts or connect with Rae online to get answers to frequently asked exhibitor questions.



Exhibit Staff Best Practices

Share these helpful best practices with your onsite exhibit staff to have a successful annual meeting. Scan the QR below to download a concise training resource with valuable exhibiting insights.

Emergency procedures

All Emergencies (Police/Fire/Medical)

Call McCormick Place Security at 1-312-791-6060 or dial 6060 from any house phone and provide the following:

- Nature of the emergency
- Your Name
- Phone number where you can be reached
- Exact location (if you are inside the exhibit halls, provide the letter/number of the nearest column)

After calling emergency personnel, notify **RSNA security at 1-312-791-6640 or dial 6640 from any house phone**. You may use this number for any non-emergency security concern.

First Aid (non-emergency)

Fully equipped first aid stations are staffed by licensed medical professionals and located throughout McCormick Place.

- North and South Buildings: Level 2.5 Grand Concourse, west of the Business Center
- Lakeside Center East: Level 1, behind telephone bank

Registration/Badges

Note: Exhibitor registrations will not be available onsite at McCormick Place. All exhibit staff must be registered online by their primary contact. Exhibitor registration can be completed both before and during the annual meeting. To get started, visit the Exhibitor badge registration page. Exhibitor staff who are not registered will be directed to contact their primary exhibitor contact to register the individual.

Exhibition hall attendance is limited to qualified exhibitors, professional registrants, and guests. Exhibitor badges are produced using only the promotional company name submitted on the Application/Contract. The official RSNA badge is non-transferable and may not be shared. Badges must be worn at all times while in the exhibit hall. Do not deface badges by applying company business cards or novelty items. Defaced badges will be confiscated, and the wearer escorted off the exhibit floor.

Each exhibiting company is allotted five (5) complimentary badges for each 100 square feet of exhibit space purchased. A fee will be assessed for each badge produced over this complimentary allotment. No refunds will be issued for badges purchased but not used.

An exhibitor badge allows access to the Technical Exhibits halls, the Learning Center, educational sessions (if space permits after all badged professional registrants have entered) and virtual industry presentations. CME or CE credit is not tracked or awarded to those with exhibitor badges. Exhibitor personnel that wish to obtain CME/CE credit must register as a full conference professional attendee and pay the applicable registration fee.

Exhibitor representatives must remain in their rented space and are not admitted to the exhibit floor for the purpose of viewing other exhibits. Exhibitor personnel may not enter another exhibitor's booth space without obtaining exhibitor's permission. Be considerate of other participating companies.

Exhibitor personnel are strictly prohibited from entering an unstaffed booth of another exhibitor at any time. Exhibiting companies are responsible for monitoring their own space. Exhibitors are strictly prohibited from soliciting/conducting business outside their booth. All exhibitor representatives must conduct themselves in a manner consistent with RSNA's welcoming environment.

It is a violation to admit a person eligible for professional registration (radiologists, physicians, hospital support personnel, etc.) as exhibitor personnel. False certification of individuals as exhibitor representatives, misuse of exhibitor badges or any other method of assisting unauthorized persons to gain access to the exhibit floor will be cause for loss of priority points, a change of exhibiting status and/or payment of the registration fee for each violation. Children under the age of 16 are not allowed on the exhibit floor at any time.

Badge Distribution (group/individual)

For your convenience, we offer the following options for badge distribution.

- **Group pickup:** Your company's main contact will be required to set up an onsite appointment to pick up company exhibitor personnel badges. It is the contact's responsibility to distribute the badges to the appropriate exhibitor personnel. Onsite appointments must be scheduled by Nov. 18 through the exhibitor registration dashboard. Badges will be available for pick up at the scheduled time.

- **Individual pickup:** Individual exhibitor personnel may pick up their own badge onsite at any registration location and will be required to show a photo ID. Individual exhibitor personnel badges can only be picked up by the registered individual.

Badge Pickup Hours/Locations

Early Exhibitor Desk, Grand Concourse	
Thursday, November 19 - Wednesday, November 25 (closed Sat, 11/21, Sun, 11/22 and Thurs, 11/26)	8 a.m.- 4:30 p.m.
South Building, Level 1, Room S100	
Friday, November 27	8 a.m.- 6 p.m.
Saturday, November 28	8 a.m.- 8 p.m.
Sunday, November 29	7 a.m.- 6 p.m.
Monday, November 30 - Wednesday, December 2	7 a.m. - 5 p.m.
Thursday, December 3	7 a.m. – 3 p.m.
Lakeside Center East Building, Level 2, Hall E	
Sunday, November 29	7 a.m.- 6 p.m.
Monday, November 30 - Wednesday, December 2	7 a.m. - 5 p.m.
Thursday, December 3	7 a.m. – 3 p.m.

It is a violation to admit a person eligible for general registration (radiologists, physicians, hospital support personnel, etc.) as exhibitor personnel. Violation of this rule will result in a priority point violation against the exhibiting company.

Badge Color Key

Badges are color coded:

Blue	(Members) Member, Member-in-Training, Student Member, AAPM Member (Non-members) Physician, Resident/Trainee, Student, Invited Guest, Physicist, Medical Imaging Professionals, Healthcare Facility/IT Management, Commercial Industry Personnel, Healthcare Consultant, Investor/Venture Capitalist, Other (Non-Physician/Non-Industry), RSNA Guest
Red	Technical Exhibits Pass
White	Staff, Contractors, Press
Green	Exhibitor
Yellow	Attendee Companion

Badge reprint policy

In the event that you lose or forget your badges, a $50 fee will apply for any additional badge reprints. This reprint fee applies to all registrants.

Exhibit Install/Dismantle

Freight receiving

Trucks can begin checking in at the marshalling yard two hours prior to your target move-in assignment. Your drivers will be directed to the McCormick Place Truck Marshalling Yard upon arrival. A dock location and number in line will be assigned to each shipment as it arrives, based on target assignment. Numbers are assigned on a first-come, first-served basis. Your shipment will be unloaded as dock space becomes available based on your driver's number in line.

Due to the large amount of freight being received, the time between arriving at the marshalling yard and unloading may be several hours (but is often much less).

- 7:00 a.m. targets will begin unloading by 11:00 a.m.
- 11:00 a.m. targets will begin unloading by 3:00 p.m.

All freight deliveries (including cars and vans) will be checked at the marshaling yard and checked again before entering the McCormick Place complex. You can verify at the Exhibitor Service Center whether or not your shipment is in line. You can also set up to receive alerts about your inbound freight by logging into your account through the Exhibitor Service Kit.

Freight Alerts – Sign up for freight delivery notifications! On the home page of the Exhibitor Service Kit, scroll to the right and click the "Notifications" tile. From there, in the top right corner, select "Manage Notification Contacts."

Target Move-in Assignments

To assist with a smooth installation, all booth set-up times will be based on the RSNA 2026 target move-in assignment schedule:

- South Hall A (Booths 1000–5999)
- North Hall B (Booths 6000–8599)

Target assignments are based on exhibit size and complexity, proximity to freight doors, impact on surrounding exhibitors and the overall movement of freight within the exhibit hall. Companies have been assigned target move-in dates between Thursday, November 19 and Wednesday, November 25. General move-in for all exhibitors takes place Friday, November 27 to Saturday, November 28. All booths must be substantially ready by 4:30 p.m. on Saturday, November 28, and all aisles must be cleared of exhibit materials and crates. All exhibits must be show-ready by 9 a.m. on Sunday, November 29.

If the setup of any exhibit has not begun by 1 p.m. on Saturday, November 28, RSNA may order the exhibit to be set up, and the exhibitor will be billed for all charges incurred. RSNA will not be responsible for any damage incurred. All components yet to be installed must be within the exhibitor's space.

Installation hours	
Thursday, November 20	8 a.m.- 4:30 p.m. (Targeted Move-In)
Friday, November 21	8 a.m.- 4:30 p.m. (Targeted Move-In)
Saturday, November 22	8 a.m.- 4:30 p.m. (No freight deliveries)
Sunday, November 23	Exhibit hall closed
Monday, November 24 - Wednesday, November 26	8 a.m.- 4:30 p.m. (Targeted Move-In)
Thursday, November 27	Exhibit halls closed
Friday, November 28 – Saturday, November 29	8 a.m.- 4:30 p.m.
Sunday, November 30	6 a.m.- 8 a.m.
Dismantle hours	
Wednesday, December 3	5 p.m. - 10 p.m.
Thursday, December 4	8 a.m. - 4:30 p.m.
Friday, December 5	8 a.m.- 4:30 p.m.
Saturday, December 6	8 a.m.- 4:30 p.m. (No freight loading)
Sunday, December 7	Exhibit halls closed
Monday, December 8	8 a.m. - 12:00 p.m.

Please review rule numbers five and six in the RSNA Rules & Regulations document regarding specific installation and dismantling requirements. If you have any questions on site, contact your floor manager or the RSNA Exhibition Services Office.

Automobile and Small Utility Vehicles (ASUV) Policy

Exhibitors can load/unload materials from automobiles and small utility vehicles at designated McCormick Place docks using exhibitor-owned, non-motorized, non-hydraulic hand trucks and dollies.

This service will be available during **move-in** on Saturday, November 28, from 8;00 a.m. to 12:00 p.m. and 12:30 p.m. to 4:00 p.m. During **move-out** on Wednesday, December 2, this service will be available from 5:00 p.m. to 8:30 p.m. Complete guidelines on this policy can be found in the RSNA ASUV 2026 Guidelines.

Crates & Cartons

Please be considerate of your neighboring exhibitors by limiting the amount of freight left in the aisles during setup.

Empty Crates

If you must move your crates into the aisle to lay carpet, return the crates to your booth after the carpet is laid until you are ready to have them removed. As you empty your crates, immediately label them with “empty” stickers so that they may be removed from the floor. “Empty” stickers can be obtained from the Exhibitor Service Center or any floor manager.

We ask that all crates be removed from the exhibit floor by 4:30 p.m. on Saturday, November 28. If, at this time, you are still working from some crates, special arrangements must be made with your floor manager so the crates may remain in your exhibit space. No crates will be allowed in the aisles after 6:00 p.m.

Crate Return

At the close of the meeting, your crates will be returned to your booth as soon as possible, after all aisle carpet has been removed. **This may take up to 6-8 hours**. Please note exhibitor breakdown is not permitted to begin until 5 p.m. on Wed. Dec. 2.

When you have finished packing your exhibit for shipping, you must submit a complete, legible Material Handling Agreement (MHA) to Freeman in the Exhibitor Service Center. All invoices must be paid prior to receiving an MHA. Do not leave the Material Handling Agreement (MHA) with your freight. If you have arranged for a specific carrier to handle your materials for outbound shipment, you must indicate the name of that carrier on the outbound MHA. If no specific carrier is indicated, the official drayage contractor (Freeman) will designate the most convenient carrier available. If your carrier does not show up, freight will be loaded at the contractor’s discretion.

Labor services

Labor and/or service orders placed in advance should be confirmed at the Exhibitor Service Center immediately upon your arrival at the exhibit hall. Only labor orders scheduled for 8:00 a.m. starts can be guaranteed. All other orders will be accommodated as availability allows.

Onsite orders will be accommodated on a first-come, first-served basis. If you need labor at 8:00 a.m. or earlier, your order must be placed by 2:30 p.m. the day before work is required. If you require labor beyond 4:30 p.m., arrangements must be made prior to 2:30 p.m. that day.

RSNA will not allow Exhibitor Appointed Contractor (EAC) service desks in the lobby areas or in the no freight/fire safety aisles in Halls A & B. All EACs must confine operations to the booth space of their clients. No service desks, storage areas or other work facilities can be staged anywhere else in the building, unless a written request has been approved by RSNA and the official contractor prior to move-in.

Be sure to read and sign all bills for labor prior to the close of the meeting. Make sure all bills are legible and understandable before leaving McCormick Place. In cases where there appears to be a discrepancy, do not voice your objections directly to the craft personnel. Bring any such work orders to the appropriate counter in the Exhibitor Service Center to address your concerns with the contractor's supervisory staff.

McCormick Place and labor management request the cooperation of everyone to inform McCormick Place security of any attempts to intimidate, steal, bribe or solicit gratuity. These practices are strictly forbidden.

Exhibitor Bill of Rights

Exhibitor employees* may perform work in a booth of any size. You can work within your booth using your own ladders or hand tools, cordless tools, power tools, and other tools designated by McCormick Place. In addition to the work already permitted for exhibitors to perform, you may also perform the following work within your booth:

- Setting up and dismantling exhibits
- Assembling and disassembling materials, machinery, or equipment
- Installing all signs, graphics, props, other decorative items, and exhibitor drapery, including the skirting of exhibitor tables
- Delivering, setting up, plugging in, interconnecting, and operating the exhibitor's electrical equipment, computers, audio-visual devices, and other equipment
- Skidding, positioning, and re-skidding all exhibitor materials, machinery and equipment using non-motorized hand trucks and dollies
- All exhibitors are prohibited at any time from using scooters, forklifts, pallet jacks, condors, scissor lifts, scaffolding, motorized dollies, or similar motorized or hydraulic equipment on McCormick Place premises.

" Exhibitor Employee" is defined as any person who has been employed by the exhibitor as a full-time employee for a minimum of 6 months before the show's opening date. Proof of employment in the form of a W-2, payroll document or other documentation may be required upon request if deemed necessary by McCormick Place management. Documentation must be furnished within 24 hours of notification.

Click here to review the complete McCormick Place Exhibitor Bill of Rights. Please call 1-312-791-7299 if you have any questions or need clarification regarding the Exhibitor Bill of Rights. Leave a detailed message including your name, company name, phone number and date and time of the call. Your call will be promptly returned between the hours of 7:00 a.m.- 6:30 p.m.

Exhibitor safety

RSNA supports a safe working environment.

The installation and dismantle of the Technical Exhibits are an active work area. Please be aware of your surroundings at all times. Avoid distracted walking – get to a safe place to use your phone. Watch out for forklifts, motorized carts, and scooters. Watch your step when navigating the exhibit halls. Avoid trash, spilled liquids, and other debris. Wear flat, close-toed shoes. Beware of work being performed above you. All accidents/incidents (no matter how slight) are to be

immediately reported to the area or booth supervisor on duty. In case of a medical emergency, please contact McCormick Place Security at 1-312-791-6060 or dial 6060 from any house phone.

Early and late hall access procedures

If required, permission to work at 6 a.m. and/or extend work to midnight will be considered. Your floor manager or the RSNA Exhibition Services Office should be notified of your request by 2:30 p.m. each day. Crew size, times and booth location need to be provided for security purposes.

Security

In an effort to enhance the experience of each exhibiting company, please review the following security precautions to protect your property before, during and after the meeting.

RSNA will provide perimeter security of the exhibit floor during setup, the meeting and move out. It is each individual exhibitor's responsibility to safeguard items of a compact or valuable nature. Security guards are available for hire. Booth guards can be ordered at the security office in either exhibit hall located in the South Hall near booth 1000 and in the North Hall near booth 8100.

Lost & Found

1-312-791-6637
Lost articles may be picked up in the RSNA security office located in the North Building near booth 8100

Storage Options

Accessible storage

Exhibitors needing accessible storage during the annual meeting should visit Freeman in the Exhibitor Service Center.

Security office storage (overnight or short-term)

Exhibitors can also leave high value items in the onsite security offices on a short-term basis or overnight at no charge (subject to space availability). This secure area will be available from Thursday, November 19 through 12 p.m. on Monday, December 7.

Security Offices:

- North Building near booth 8100
- South Hall near booth 1000

Reporting theft

RSNA, Freeman, and McCormick Place are not responsible for any loss or damage of merchandise. Nor are they responsible for personal injury to any exhibitor, respective employees, representatives, or agents at any time.

To report thefts, please contact RSNA Security at 1-312-791-6640 to file a report and then contact RSNA at exhibits@rsna.org.

Security Tips

Prior to the meeting

Never ship electronic equipment in the manufacturer's carton. Either place the carton inside a larger crate or have a special container built. Do not list the contents on the outside of your crates. Number and manifest each crate prior to

shipment. Arrange for insurance to protect your exhibit and product against damage or loss from the time it leaves your premises until it returns. In most cases, a rider can be added to your present policies for a nominal cost.

During setup and move-out

Freight shipments are the responsibility of the exhibitor. If someone from your company cannot oversee the exhibit until it is loaded onto outbound carriers, items of a desirable nature should be brought to one of the security offices (North Hall near booth 8100 or South Hall near booth 1000). Arrangements for pickup can be made through Freeman or the security supervisor. At the break of the show, Wednesday, December 2, this service is again available for exhibitors who need assistance with loading out products of highly sensitive merchandise.

Keep in mind that items of compact or valuable nature should never be left unattended. Space in the security offices is available free of charge for exhibitors to store these items overnight. This service is available from the beginning of move-in to the end of move-out. Complete an accurate bill of lading for your shipper.

Sustainability Tips

RSNA green initiative and recycling

RSNA is committed to hosting one of the greenest and cleanest meetings in the industry. As a result, all exhibitors and Exhibitor Appointed Contractors (EACs) are strongly urged to work with our general contractor, Freeman, to remove waste and help with recycling efforts. The effectiveness of this recycling program relies upon maintaining separate streams for materials that can be reused and recycled.

Free E-Waste & Battery Recycling

RSNA will offer battery and electronic equipment recycling at each Exhibitor Service Center this year.

- Look for the containers to drop off items like lithium batteries, phones, laptops, printers, keyboards/mice, monitors, cords/wires, and other electronics.

Exhibit Materials Donation Program

Give back to the community by donating your exhibit materials. In partnership with Freeman and McCormick Place, help us support Fight2Feed and the National Educational Resource Collective (NERC), non-profit organizations dedicated to helping families in the Chicagoland area. Materials that can be donated to NERC include: Furniture, plants, decor, tools, branded giveaway items, and more. Materials that can be donated to Fight2Feed include non-perishable food. Visit the Exhibitor Service Center to fill out a material handling form and receive your donation stickers.

Exhibit installation days

- Break down and flatten all corrugated boxes and place them at the edge of your booth—NOT in the aisles.
- Place all metal banding and wood separate from other trash at the edge of your booth.
- Trim out all protective plastic covering by 4:00 p.m. on Saturday, November 28.
- Break down corrugated cardboard containers and place them at the edge of your booth. Garbage cans can be found by the columns along the aisles and will be paired with a co-mingled recycling container.

Exhibit dismantle days

- Break down and flatten all corrugated boxes.
    - Roll up any carpet and padding and leave at edge of booth. Do not throw in open dumpsters (If you need Freeman to dispose of your carpet and/or padding please make arrangements prior to move out.)
- Remove any double-faced carpet tape.
- Separate wood, carpet, padding, and metal banding from other waste in your booth.

Photography/Videography Guidelines

Professional attendee

Exhibitors may not deny a reasonable request from an attendee to photograph or videotape an exhibit from the aisle.

Exhibitors

Registered exhibitor employees are allowed to photograph, and film/video record their own company's booth during exhibitor personnel access hours.

Exhibitors may request to use a third-party photographer or film/video crew for internal marketing purposes during published exhibit hours. Companies requesting a third-party contractor other than the designated official show contractor must complete and return the RSNA Third-party Photographer/Videographer Request Form by October 15, 2026. The RSNA Third-party Photographer/Videographer Request Form can be found in the Exhibitor Service Kit. Third-party contractors must adhere to the following guidelines:

- Any third-party contractor must be registered as an RSNA Exhibitor-Appointed Contractor (EAC) and provide valid Certificates of Insurance (COIs). Upon EAC approval, the exhibit hall access credentialing process will be shared with third-party contractors.
- Photography, film/video recording, and/or livestreaming is always allowed within the assigned exhibit booth of the requesting exhibitor.
- All photography and/or video recording must not interfere with exhibition setup, activities, or teardown. Use of electrical lighting is prohibited during official exhibit hours, Sunday, November 29 – Wednesday, December 2, 10:00 a.m. to 5:00 p.m.
- Photography and video recording outside of the normal hours of operation (as noted above) are not permitted without prior approval of show management.

Refer to RSNA Third-party Photographer/Videographer Request Form for complete guidelines.

Each exhibitor is responsible for controlling access to its booth(s) and may prevent non-qualified people (including exhibitor personnel) from gaining access to, photographing, and/or video recording contents of its exhibit or its presentations inside the boundaries of its rented space.

Contact an RSNA floor manager or call the RSNA Exhibition Services Office at 1-630-571-7850 if you experience problems with another exhibitor videotaping your exhibit (if possible, photograph or video record the inappropriate activity for proof and ease of reference).

Exhibitor Property Passes

Exhibitor Property Passes must be filled out when taking equipment (except personal purses, briefcases, luggage, and backpacks) out of the exhibit hall during the annual meeting. Passes may be obtained from your floor manager, the Security Office located in the North Building near booth 8100 or the RSNA Exhibition Services Office located in the North Hall, booth 8500, or at exhibit hall exits during move-out on Wednesday.

If you have any questions regarding your freight, please visit the Exhibitor Service Center or contact your floor manager for assistance.

Exhibitor Utilities

Electricity

Electrical work during RSNA 2026 must be performed by one of Freeman Electricals' electricians. However, exhibitors may deliver, set-up, plug-in, interconnect and operate their own electrical equipment, computers, audio-visual devices, and other equipment. Freeman Electrical order forms can be found in the Exhibitor Service Kit under Shop Products & Services.

Power/Lighting

During setup and dismantle, basic floor power and overhead lighting will be provided during standard move-in hours, 8:00 a.m. to 5:00 p.m. For show days (November 29 – December 2), power and lights will be provided from 8:00 a.m. to 5:00 p.m.

Extended power

Should you require power outside of the hours listed above during installation/dismantle, extended power can be ordered for a flat fee per day, in addition to the outlet price. Orders must be placed at the Freeman Electrical Desk in each building at the Exhibitor Service Center prior to 2:00 p.m.

24-hour service

Should you require power at times other than the show hours listed above, special arrangements must be made prior to 2 p.m. on the day you will require 24-hour power. This service may be ordered for just one circuit or for the entire booth. Order only what you need, as 24-hour service will be billed at twice the unit price. You can place new orders or confirm your electrical orders at the Freeman Electrical Desk in each building at the Exhibitor Service Center.

Telephone service

McCormick Place Technology Services provides dial tone and telephone instruments at one flat rate on a rental basis. You can place orders onsite by calling 1-312-791-6113. Telephone order forms can be found in the Exhibitor Service Kit under Specialty Contractors.

Please note: You can reach any number within McCormick Place using a house phone by dialing the last four digits of the number. However, calling from a mobile device or non-house phone will require dialing the full number:

North Building, Hall B.....1-312-808-xxxx
South Building, Hall A.....1-312-791-xxxx

RSNAnet (Hardline Internet)

Exhibitors who ordered RSNAnet internet service in advance of move-in will find their connection available at the location indicated on the submitted drop diagram.

All main internet drops will be installed no later than 4:00 p.m. on Friday, November 27 at no charge. RSNAnet staff will test the cables at that time and tag them with technical information specific to each company. New orders may be placed onsite at the RSNA Exhibition Services Office located in the North Hall, booth 8500.

Despite our best efforts, problems may occur with your connection. If you suspect that there may be a problem, please

first determine if the source of the problem is inside the booth. If you have done this and still feel there is a problem, you should report the concern to the RSNAnet Help Desk at 1-312-949-3205.

Inspections

Fire/safety inspections

Complete electrical and fire regulations have been included in the McCormick Place Rules and Regulations found in the Facility Information section of the Exhibitor Service Kit. Inspectors from the City of Chicago Bureau of Fire Prevention will conduct inspections of exhibits during the installation period. These inspectors are completely independent of McCormick Place.

Electrical inspections

Electrical inspectors will verify that all wiring and electrical apparatuses are in compliance with the Chicago Electrical Code. If an inspector finds a violation, the apparatus will be marked with a red tag indicating the specific violation. Should a piece of equipment or display component be tagged, you must go to the Exhibitor Service Center to arrange for electricians to correct the violation(s) indicated.

Compliance with the electrical inspector's recommendation(s) is required by law.

Fire inspections

It is advisable to review the fire regulations found in the McCormick Place Rules and Regulations in the Exhibitor Service Kit to verify that you are not in violation.

Fire inspectors will pay particular attention to exhibits:

- Containing large enclosures such as false ceilings, second decks, etc.
- Requiring extensive electrical service
- With storage areas and/or computer rooms
- With cartons stored behind booth drape (which are a violation of fire regulations and must be removed)
- Multi-level booths (which must have prior approval)

In cases where the enclosed area exceeds 1,000 square feet (93 square meters), a fireguard is required during exhibit hours. Should this occur, you will be advised by RSNA that such a recommendation has been made. RSNA will arrange for fire guards and will invoice the exhibitor after the meeting if arrangements have not been made by the exhibitor.

Onsite Services

Shuttle Bus Schedule

RSNA provides complimentary shuttle bus transportation between official RSNA hotels and McCormick Place. View the free shuttle bus schedule and other ground transportation options available to you like taxis, rideshare services and public transportation on Meeting Central.

Bistro RSNA

Enjoy a rotating menu of delicious lunch options. Bistro RSNA is open daily from 11 a.m. to 2:30 p.m. in both exhibit halls from Nov. 29-Dec. 2. Make mealtimes simple by purchasing individual tickets or reserving tables for each day of the annual meeting. Dining tickets will be delivered to your booth during move-in. Additional tickets can be purchased onsite subject to availability and will incur an onsite fee.

McCormick Place Onsite Services

Learn more about services available onsite at McCormick Place like scooter/wheelchair rental, childcare services, lactation suites, prayer/meditation rooms, coat/luggage check and more on Meeting Central.

Newsroom

South Building, Level 1, S102
1-312-791-6610

Hours of operation	
Sunday, November 29 – Wednesday, December 2	8:00 a.m.-5:30 p.m.

RSNA will designate an area for the display of exhibitor news materials within the RSNA Newsroom. Exhibitor representatives are to check in at the newsroom's main registration desk and leave materials with the receptionist. Exhibitors are encouraged to periodically check with the receptionist to determine the supply of news materials remaining.

Exhibitors must retrieve leftover materials from the newsroom by 5:00 p.m. on Wednesday, December 2 or they will be discarded.

Press releases

Information about RSNA 2026 presented to the news media will be featured in the media section of RSNA.org/media.