

# **IMPROVING TURNAROUND TIME FOR BREAST BIOPSY RADIOLOGY-PATHOLOGY CONCORDANCE REVIEW AND DOCUMENTATION: OUR SUCCESS STORY**

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**RSNA 2020 Quality Improvement Exhibit**

## BACKGROUND AND OBJECTIVE

- Radiology-pathology concordance review after biopsy, communicating results to the patient, and documenting the results and recommendations in the electronic medical record (EMR) are critical components of breast imaging patient care.
- To decrease turn around time (TAT) between pathology report being finalized in EMR and radiologist's addendum being completed in EMR after communicating results to patient.

# CURRENT WORKFLOW

Biopsy

Pathology  
results in EMR

Nurse navigator  
(NN) looks at  
result

NN places hard  
copy of results  
in folder in  
reading room

Radiologist  
looks at hard  
copy and  
determines rad-  
path  
concordance

TAT from  
pathology  
resulting to  
informing  
patient and  
signing  
addendum: 2-4  
days

Radiologist  
views  
addendum  
and signs

NN reviews the  
recommendations  
and creates  
addendum in  
reporting software

Radiologist calls  
the patient and  
writes  
recommendati  
ons on the  
results copy  
and places the  
sheet back in  
the folder

# CURRENT WORKFLOW

PLAN → DO

TAT with the current workflow was between 2 and 4 days. Hence, a Plan, Do Study, Act (PDSA) cycle was implemented to decrease the TAT.

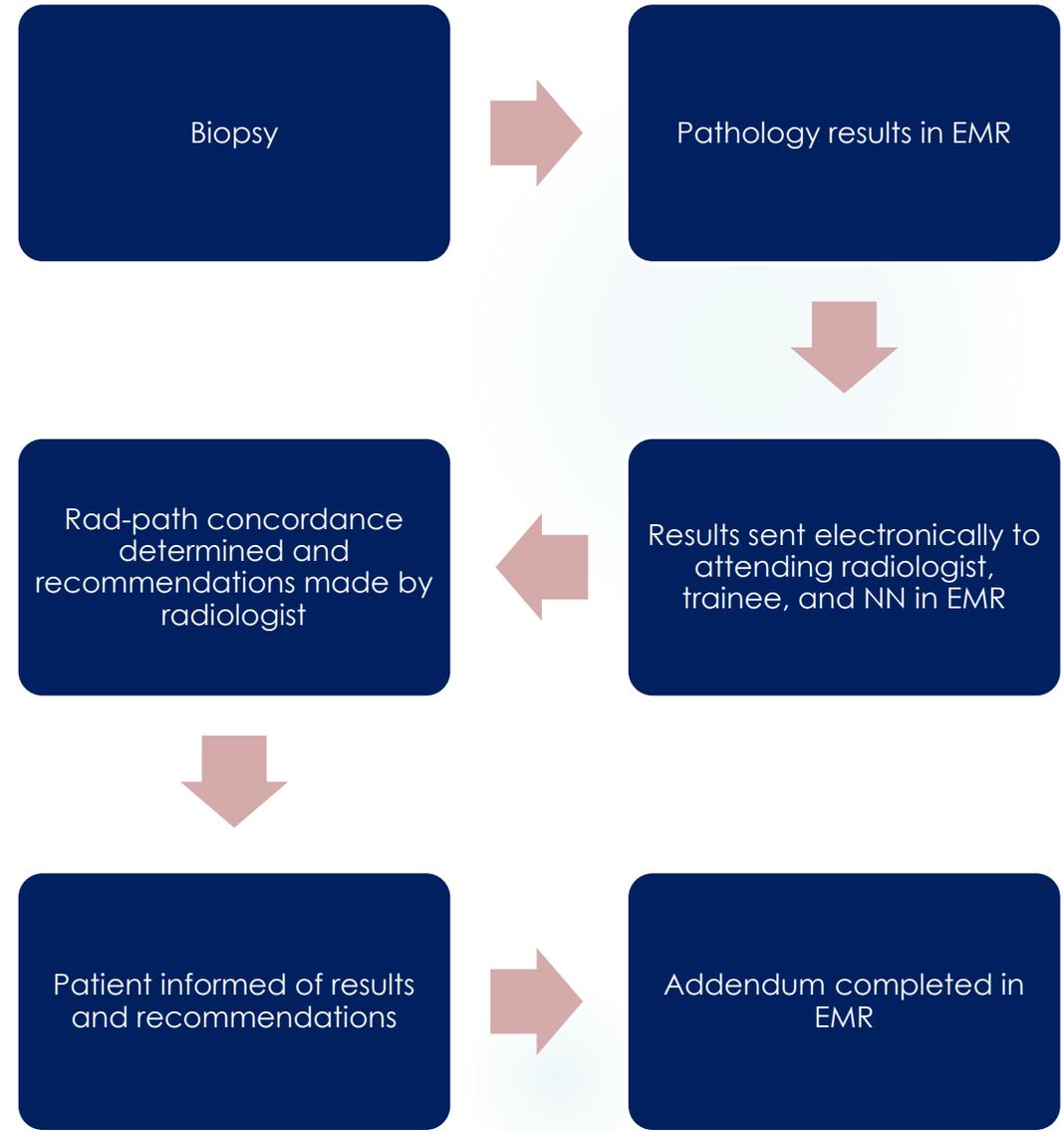
ACT

STUDY



# PDSA: PLAN - PROPOSED WORKFLOW

- Topic- improve turn-around time (TAT) from pathology report to result communication to patient.
- **Root cause analysis** identified the major cause of delay to be **the lack of instant electronic notification** for the radiologists once a pathology report became available.
- Activating an **automatic notification in the EMR “in-basket”** of the radiologists involved in the procedure once the pathology report was finalized.
- Measurement: TAT (time between finalized pathology report and radiology addendum).
- Desired measurement target and goal: <24 hours.
- Predicted measurement result: 24-48 hours.



# PDSA: DO - Methods/Data Collection

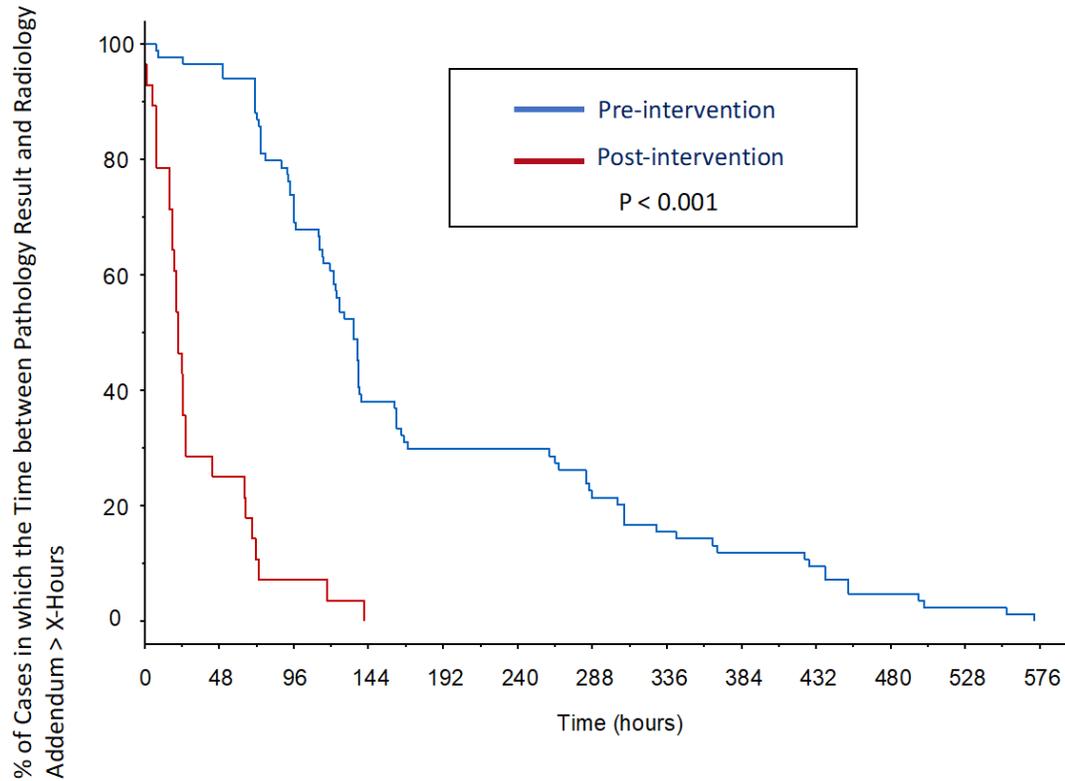
- Time of finalized pathology report and radiology report addendum were collected from the EMR for breast biopsies done between 1/2/2019 and 1/21/2019 and 1/3/2020 and 1/31/2020.
 

	Pre-Intervention	Post-intervention						
Number of patients	20	28						
Number of data points collected:								
<span style="color: #0070C0;">■</span> 80 patients who had undergone breast biopsy at the UVA breast care center all 5 attending radiologists between 1/2/2019-1/31/2019. <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <thead> <tr style="background-color: #800000; color: white;"> <th>Timeframe</th> <th>1/2/19-1/31/19</th> <th>1/3/20-1/31/20</th> </tr> </thead> <tbody> <tr style="background-color: #E6E6FA;"> <td>Number of attending radiologists</td> <td style="text-align: center;">5</td> <td style="text-align: center;">3</td> </tr> </tbody> </table>	Timeframe	1/2/19-1/31/19	1/3/20-1/31/20	Number of attending radiologists	5	3		
Timeframe	1/2/19-1/31/19	1/3/20-1/31/20						
Number of attending radiologists	5	3						
<span style="color: #0070C0;">■</span> 28 patients who had undergone breast biopsy at the UVA breast care center by three selected attending radiologists between 1/3/20-1/31/20. <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <thead> <tr style="background-color: #800000; color: white;"> <th>Timeframe</th> <th>1/3/20-1/31/20</th> </tr> </thead> <tbody> <tr style="background-color: #E6E6FA;"> <td>Number of attending radiologists</td> <td style="text-align: center;">3</td> </tr> </tbody> </table>	Timeframe	1/3/20-1/31/20	Number of attending radiologists	3				
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Number of attending radiologists	3							
- ▶ The median time (with 95% CI) between finalized pathology report and radiology addendum being completed in EMR was calculated for the pre-intervention and post-intervention groups.
- Median time interval between release of finalized pathology report and completion of radiology addendum in EMR was measured for the two groups.
- ▶ A logarithmic rank test was performed to test the null hypothesis that the median time between finalized pathology report and radiology addendum is the same for the pre-intervention and post-intervention groups.

## **PDSA: STUDY - RESULTS**

- The post-intervention median TAT was significantly less than the predicted result of 24-48 hours.
- The post-intervention median TAT was less than the desired target goal of <24 hours.
- The baseline results met our target goal.

# PDSA: STUDY - RESULTS



Post-intervention median: 21.6 hours (95% confidence interval 17.6-26.0 hours)  
 Cumulative empirical distributions for the pre-intervention and post-intervention groups with respect to the percentage of cases in which the time between finalized pathology result and radiology addendum is greater than the time in hours on the x-axis. P denotes the p-value of the log-rank test for testing the null hypothesis that the cumulative distribution function is the same for both groups.

# PDSA

- Topic- improve turn-around time (TAT) from pathology report to result communication to patient
- **Root cause analysis** identified the major cause of delay to be **the lack of instant electronic notification** for the radiologists once a pathology report became available.
- Activating an **automatic notification in the EMR “in-basket”** of the radiologists involved in the procedure once the pathology report was finalized.
- Measurement: TAT (time between finalized pathology report and radiology addendum)
- Desired measurement target and goal: <24 hours
- Predicted measurement result: 24-48 hours

- Our project met performance goal and was adopted to improve practice

PLAN



DO



STUDY



ACT



- Time of **finalized pathology report** and **radiology report addendum** were collected from the EMR.
- Number of data points collected: 28 patients who had undergone breast biopsy at the UVA breast care center by the three selected attending radiologists between 1/3/20-1/31/20
- Baseline measurement value calculated: 21.6 hours (95% confidence interval 17.6-26.0 hours)
- The post-intervention median TAT was significantly less than the predicted result of 24-48 hours.
- The post-intervention median TAT was less than the desired target goal of <24 hours.
- The baseline results met our target goal.

# CONCLUSIONS

- ▶ Time between finalized pathology report and radiology report addendum for breast biopsies was reduced significantly - from over 48 hours to under 24 hours - by this PQI initiative.
- ▶ Our initiative is being applied to all breast procedures at our practice.
- ▶ Further investigation is needed to ensure that this is generalizable to other breast imagers in our practice.