# Improving the Efficiency of Patient Care in Radiology Through an Educational Presentation for Surgical Interns

# **UC San Diego**

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#### **Purpose**

 To improve patient care by improving communication between radiology and surgical departments\* through an educational presentation

\*General surgery, Neurosurgery,
Otorhinolaryngology, Orthopedics and Urology

## **Competencies**

## Educational presentation outlines

- How to request the appropriate examination
- Resources for facilitating interdepartmental communication
- Institutional policies regarding contrast material administration and associated allergic prophylaxis

#### **Methods**

- 54 surgical interns within the first month of surgical intern year (2014-2016) at our institution
- A 12 question quiz was administered covering the three competencies (some of the questions covered more than a single competency):
  - Requesting the appropriate examination (n=6)
  - Resources for facilitating interdepartmental communication (n=3)
  - Institutional policies regarding contrast administration

# **Educational presentation**

 40 minute educational presentation given by radiology residents covering the three competencies

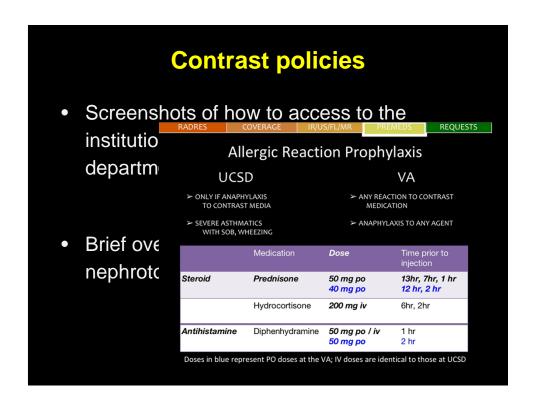
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# Requesting the appropriate examination

- Multiple questions addressing the appropriate study for common ED/surgical diagnoses including
  - Small bowel obstruction
  - Acute appendicitis
  - Acute diverticulitis
  - Pulmonary embolism
  - Anastomotic leaks





## **Post-presentation quiz**

- Post-session quiz was used to assess the performance of the educational presentation in fulfilling the objectives of the presentation
- The number of correct answers was tabulated before and after the educational presentation

## **Methods**

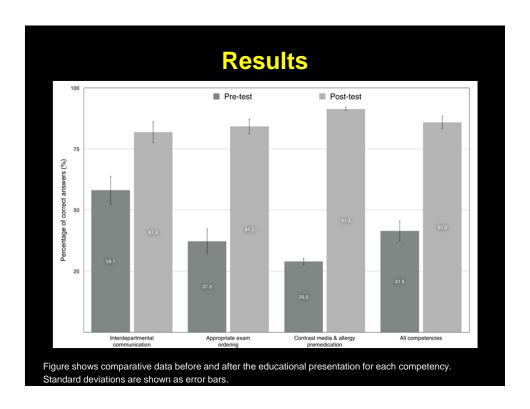
- Total number of possible correct responses referred to the total number of respondents multiplied by the number of questions addressing the competency
- Number of correct answers (both pre & post test)
  were divided by total number of possible correct
  responses to obtain percentage of correct
  answers for each competency
- Participants were asked to evaluate the sessions and give suggestions

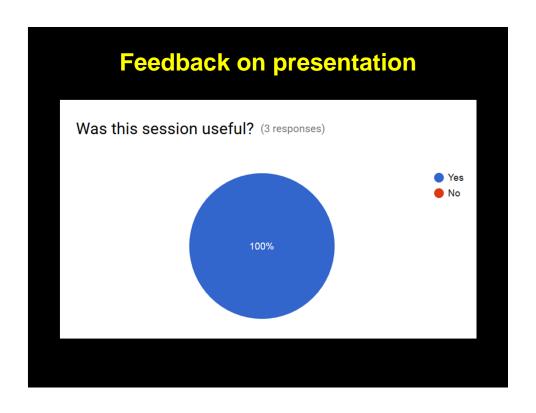
#### **Results**

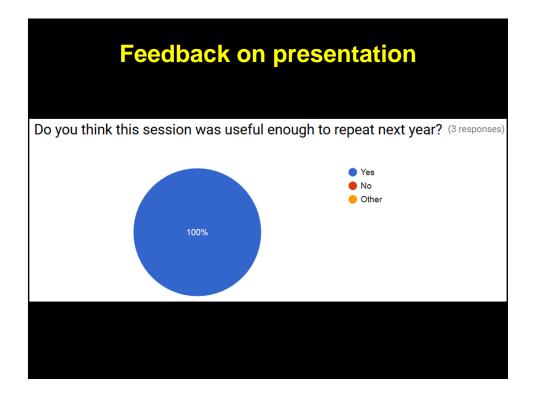
- The percentage of correct answers for the three competencies ranged from 29.0% to 58.1% (average 41.5%) before the educational presentation
- For all competencies the percentage of correct answers increased after the educational presentation with combined improvement doubling from 41.5% → 85.9%

#### **Results**

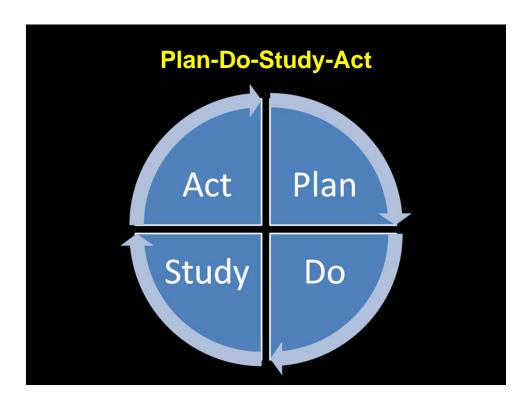
- Percentage of correct answers for appropriate exam ordering and contrast media & allergy premedication competencies increased from 37.3→ 84.3% & from 29.0 % → 91.4% respectively
- Interdepartmental communication competency on the other hand demonstrated mild increase in percentage of correct answers from 58.1→81.9%











# Plan-Do-Study-Act

- Improved knowledge of radiology examinations and procedures through an educational session
- Review of important pre-procedural nephrotoxicity and allergy prophylaxis information
- 100% of respondents found the session useful; their feedback allows us to improve future sessions

#### **Future Goals**

- 6 month follow up survey to demonstrate retention of clinical and communication knowledge
- Improved system to acquire feedback not only from the surgical colleagues but ALSO from radiology co-residents and fellows
- Boost interdepartmental communication competency by including more relevant information based on feedback from both surgical and radiology teams

#### **Questions/Comments?**

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